EXHIBIT H



1	network."	
2	Do you see that?	
3	A Yes.	
4	Q Do you agree with that?	
5	A It is correct, yes, in my view.	
6	Q In your view, are there any other	
7	benefits relating to the loyalty program that	
8	will arise as a result of the merger?	
9	A More customers. And, I mean,	
10	every customer, not just frequent flyers, would	
11	get access to a loyalty program that gives more	
12	benefits.	
13	Q Is there anything else?	
14	A Our loyalty program is unique that	
15	it does give rewards for whoever you are, and I	
16	think that is quite specific versus key	
17	competition.	
18	Q Can you elaborate on what you mean	
19	by that?	
20	A There's more JetBlue to more	
21	places with low fares and a great product. The	
22	loyalty program, you will be able to earn	
23	benefits through our loyalty program, more	
24	people in more places.	
1		

Q

25

So before you said our loyalty

- whoever you are.
- What does that mean, "for whoever
- 4 you are"?
- 5 A Well, what I mean is it is for
- 6 everyone, whether you are a frequent or an
- ⁷ infrequent customer.
- 8 Q How?
- 9 A Because you can earn points more
- 10 easily and get benefits without being -- I'm
- using a generic term, an elite status customer.
- 12 Q Okay. And I think you said
- before, you said I think "that is quite
- 14 specific versus key competition."
- What did you mean by that?
- 16 A What I mean is that JetBlue offers
- benefits through its loyalty program to
- 18 infrequent leisure travelers, more frequent
- 19 leisure travelers and business flyers, so it's
- of for everyone. Many other programs you have to
- 21 be a frequent flyer.
- Q What are the key competitors you
- ²³ are referring to?
- 24 A We compete with any other airline
- out there, and it will vary by route as well

- 1 main areas. Yeah, those are the main areas,
- ² yeah.
- 3 Q So which of those main areas --
- 4 strike that.
- 5 So you would agree that other
- 6 airlines offer the opportunity to earn rewards
- ⁷ through the use of credit card points, correct?
- MR. SCHWED: Objection.
- 9 THE WITNESS: I'm sure some do.
- 10 BY MR. WINDLE:
- 11 Q Are you aware of other airlines
- 12 that allow you to earn rewards through flight
- 13 purchases?
- 14 A I don't know the de -- that level
- of detail, I'm afraid.
- 16 Q Do you look at your key
- competitors when you're trying to develop
- 18 products?
- 19 A We would.
- Q Are you in the course of looking
- 21 at those competitors for that workflow we just
- 22 talked about -- strike that. Let me rephrase.
- When you look at your key
- 24 competitors, do you evaluate their product
- ²⁵ offerings?



- 1 We would do that, yes. Α
- 2. Is that part of your role?
- 3 Α We would look at, in a general
- 4 market knowledge, what the key competitors
- 5 have, yes.
- 6 So do you know whether any of your
- 7 key competitors allow you to earn rewards based
- 8 on purchasing flights?
- 9 Yes, they would.
- 10 Okay. Do you know if any of your 0
- 11 key competitors allow customers to earn rewards
- 12 by purchasing hotels, hotel rentals?
- 13 They would, yes. I'm sure some of
- 14 them would.
- 15 So what aspect of JetBlue's Blue
- 16 Basic is -- strike that.
- 17 So what aspect of the way that
- 18 customers earn rewards on Blue Basic is unique
- 19 to JetBlue?
- 20 MR. SCHWED: I don't think you
- 21 meant Blue Basic.
- 22 Thank you. MR. WINDLE:
- 23 BY MR. WINDLE:
- 24 0 What aspect of the way that
- 25 JetBlue TrueBlue members earn rewards is unique